

Public (Elections) Department

PRESS RELEASE

The Election Commission has announced Bye-Election to 11.Dr.Radhakrishnan Nagar Assembly Constituency and the polling is to be held on 27th June 2015. To ensure free and fair election and to create electoral awareness on ethical voting practices, intensive SVEEP campaign has been launched in 11.Dr.Radhakrishnan Nagar Assembly Constituency. Some of the important SVEEP activities undertaken so far are :-

- (i) Conduct of Human Chain by Students
- (ii) A demo on EVMs
- (iii) Signature Campaign
- (iv) Conduct of Puppet Show, Rangoli Competition and Elocution
- (v) Distribution of Sankalp Patra forms to the students
- (vi) Printing of Awareness Slogans in Milk Pockets
- (vii) Printing and Distribution of Invitations to encourage the electors to vote.

After the finalization of contesting candidates on 13th June 2015, the election campaigning is now getting intensified. To ensure observance of Model Code of Conduct by all and to curb the electoral malpractices, all necessary steps are being taken by the Commission. Six Static Surveillance Teams have been set up from 28.05.2015 to check the movement of vehicles and election materials. In addition, 28 Flying Squad headed by a Magistrate with the security personnel and 3 Video Surveillance Teams have been placed into action round the clock from this date in such a way that 4 Surveillance Teams are covering one of the 7 wards of the Chennai corporation's Zone-IV in which the entire Radhakrishnan Nagar AC is situated. These Flying Squads have been provided with wireless communication facilities to have effective and prompt communication with the Election Command Centre which has been set

up in the office of the DEO Chennai/ Commissioner, Corporation of Chennai. To effectively track the movement of the Flying Squad and also to prompt the nearest Flying Squad to any place within the Constituency, Global Position System (GPS) equipment have been fixed in each of the 28 Flying Squad vehicles and their movements are being monitored in the Election Command Centre. First time in India more than 100 number of Internet Protocol (IP) Cameras have been installed at important locations of the Constituency through which constant video feed is being obtained to keep an eye on the election related activities of 11. R.K.Nagar Assembly Constituency to keep a vigilant eye on the campaigning being taken up in the Constituency and the MCC observance.

2. The Election Commission has now decided to launch a Unique "Complaint Registration, Notification, Tracking, monitoring and speedy disposal system" by name **ELECTION Novel Electronic Tracking & Rapid Action System (E-Netra system)**. Through this system, any citizen or political party may report any of the violation of Model Code of Conduct or any Electoral Malpractices which they may witness, by any of the modes listed below-

- (i) Smart Phone Application which can be downloaded from the Playstore. This app can also be downloaded from <https://play.google.com/store/apps/details?id=com.uniphore.ecpublic&hl=en>
- (ii) By sending an e-mail to enetra@chennaicorporation.gov.in.
- (iii) SMS the complaint to 9444123456 or
- (iv) By making a phone call to 1950.
- (v) Written complaint to District Election Officer by sending a post.
- (vi) By visiting personally the Election Facilitation Centre specially set up in 11.RK Nagar AC for this purpose. They are located at-

(1)No.266, T.H.Road, Tondiarpet, Chennai-600 021.

(2)No.13/88, Durga Devi Nagar, Tondiarpet, Chennai-81

(3)No.3, Cherian Nagar Main Road, Old Washermanpet, Chennai-81.

(4)No.1, Ammani Ammal Thottam, Tondiarpet, Chennai-81.

(5)No.13, Ratnasabapathy Street, Tondiarpet, Chennai-21.

(6)No.1, K.N.S. Depot, J.J.Nagar, Korukkupet, Chennai-21.

(7)No.73, S.N.Chetty Street, Royapuram, Chennai-13.

Each facilitation Centre has been provided with Telephone line and Computer System within the R.K. Nagar Assembly Constituency with a printer to take complaints from the Citizen/Political Parties and give the receipt on the spot to the complainant.

The Election Command Centre is operational round the clock and is equipped with hunting telephone lines to take up the complaints of the citizens/political parties relating to the elections, viewing the flying squad movement through GPS Tracking System on the Television Screening, wireless communication facilities and also facilities to receive the complaint through SMS, e-mail and postal gateway. In addition, first time an Interactive Voice Response (IVR) System has been provided to take the election related complaints, in English as well as in Tamil, helping the citizens to register their complaints without waiting for the operators to take down the phone.

Each complaint, which has been received from any of the above mentioned 6 modes of registration, will be given a Registration Number which would be notified to the citizen/political parties making the complaint through the same mode in which the complaint has been received i.e. through SMS/ e-mail/phone call/at Facilitation Centre and through post. After the receipt of the complaint, depending on the nature of the complaint, it would be sent for field verification to Static Surveillance Team or nearest Flying Squad or will be verified with the Video Feed from the IP Cameras installed in the Constituency. If it pertains to any action/omission on part of the Government Agency then the matter would be referred to the concerned authority vide e-mail/fax for immediate response on the matter. Standards have been set up for registering the complaint and notifying the complainant no. to the complainant, which should be within 10 minutes of receiving the complaint, excepting the postal complaint wherein the reply will be sent after the final disposal of the

complaint. Complaints which require field verification would be referred within 10 minutes to the Flying Squad/the Static Surveillance Team and the Flying Squad Team shall reach the spot / SST, shall enquire into the matter and send back its report to the Command Centre with the supporting image or video within 30 minutes. The complainant will be notified to complainant through e-mail, SMS, phone call through which he has lodged the complaint once the matter has been assigned to the SST/ Flying Squad Team and also after the matter is decided, the final outcome would be notified to the complainant through the same mode through which he has filed the complaint, within 2 hours, if it is referred to the Flying Squad/Static Surveillance Team and within one working day if it is referred to the Government Department.

To enable the Flying squads and Static Surveillance Team to immediately respond to the complaints assigned to them and give response, under E-Netra System GSM enabled Tablets have been provided to the Flying Squad/Static Surveillance Team so that any complaint received in oral or written form with or without evidence can be instantaneously transferred to the concerned team in the image and audio visual forms through E-Netra App. to help them to understand the complaint in complete way. Availability of Tablet, wireless and mobile phone with the Flying Squad/Static Surveillance Teams will ensure that the complaint notification is immediately received by the Flying squad incharge officer /the 6 of the Static Surveillance Teams. The field team will send the enquiry report along with the supporting evidence in the form of image, video or audio clipping which would be received by the Command Centre and incharge of the Command Centre after consulting the appropriate authority would take final decision for further action apart from notifying the complainant of the outcome. The outcome of each of the complaint with the timelines will be put on the website for public viewing. The identity of the complainant will be kept confidential. The status of the complaints received, being processed and their disposal will be constantly monitored by the

Designated officers including RO,DEO, CEO office and the Commission through a web enabled system.

E-Netra system is aimed to receive the election related complaints from the Citizens/political parties in a user friendly way, will notify the complainant at the time of -lodging complaint, its assignment to the field teams and will notify the outcome to the complainant after its quality disposal in a reasonable time frame prescribed. This is an initiative aimed at providing free and fair atmosphere for the electors to exercise their right to vote and to ensure a level playing field for all the candidates of the political parties for observance of Model Code of Conduct following the ethical electoral practices apart from monitoring expenditure by the contesting candidates and political parties. An appeal is made to all the citizens/political parties to come forward to use E-Netra System and make the elections free and fair because greater participation of all, alone will ensure stronger democracy in our country.

Action taken on MCC violation and L&O upto 17.6.2015:-

i) Suo-moto action by the election officials –

Removal of defacement – 2569 cases

ii) L & O:-

No. of Licenced Arms deposited – 31

No. of cases under preventive sections of Cr.P.C. – 181

No. of NBWs executed – 83

No. of operational checkpoints – 6

**Chief Electoral Officer,
Tamil Nadu**